

8:30	Kick off the day with Sam Burkey's Virtual Wake Up Yoga	
9:30	Welcome, virtual exhibition and community chat	
	<b>Stream A</b>	<b>Stream B</b>
10:00	<p>Creating a Virtual Referral Service in your GP Practice <i>Nuala Summerfield, Virtual Veterinary Specialists (VVS)</i> Sponsored by VVS</p>	<p>Client Communications in a Post Covid-19 World <i>Thom Jenkins, PetsApp</i> Sponsored by PetsApp</p>
10:45	Coffee break, virtual exhibition and community chat	
11:10	<p>Teleconsultations: A whole team approach <i>Jo Woodnutt, Vet Help Direct &amp; Kayleigh Walsh, ICR Vets</i> Sponsored by VetZ</p>	<p>Is your Practice Cyber Secure? <i>Jack Peploe, Vet IT Services</i> Sponsored by Vet IT Services</p>
12:15	<p>Harnessing Technology to Drive Efficiency and Profitability <i>Alan Robinson, Vet Dynamics</i> Sponsored by Boehringer Ingelheim</p>	<p>Making More of Emails and Why your Database May be your Most Underused Resource <i>Andrew Rastall, Connected Vet</i> Sponsored by Vision4Vets</p>
13:00	Lunch, virtual exhibition and community chat	
13:45	<p>Teleconsults post Covid-19 <i>Susie Samuel, Vet Help Direct, Peter Haworth, New Era Vets, &amp; Tanya Crawley, Vets4Pets, Swindon</i> Sponsored by Vet Help Direct</p>	<p>Making a Move to a Paperless Inpatient Workflow System? <i>Peter Renwick, Plexi Software</i> Sponsored by Plexi Software</p>
14:50	<p>Adapting your Consultation Styles to the Small Screen <i>Ruth Serlin, Lecturer in Veterinary Professionalism, Royal Vet College</i> Sponsored by Hazlewoods</p>	<p>AI: A threat to practice or a major breakthrough in improved diagnosis? <i>Robert Dawson, Vet-AI</i> Sponsored by Training Progress</p>
15:55	<p>Future Proof Practice Management Systems: A Debate <i>Paul May, MWI Animal Health, Alan Robinson, Vet Dynamics, Susie Samuel, Vet Help Direct &amp; Peter Renwick, Plexi Software.</i> Chair: Nick Lloyd, SPVS Sponsored by MWI Animal Health</p>	
16:45	Virtual exhibition, community chat and goodbyes	
17:00	Close the day with Sam Burkey's Virtual Yoga	