

8:30	Kick off the day with Sam Burkey's Virtual Wake Up Yoga	
9:30	Welcome, virtual exhibition and community chat	
	Stream A – Chair: Liz Somerville, VMG	Stream B – Chair: Pete Orpin, SPVS
10:00	Values-based Leadership and Veterinary Business Development in the Digital Age <i>Dr Elizabeth Jackson, School of Management, Curtin University, Western Australia</i>	The Power of a Growth Mindset: Why certain habits of mind matter in clinical improvement <i>Professor Bill Lucas, University of Winchester</i>
10:45	Coffee break, virtual exhibition and community chat	
11:10	Front of House: A post Covid evolution <i>Kayleigh Page & Danielle Bowers, Drove Vets and BVRA Members</i>	Leading a Culture of Feedback <i>Becky Dobell, VetPartners</i>
12:15	Disaster Preparation: What a manager should have in place for the next big challenge! <i>Whilmari Swift, Vet Dynamics</i>	Coaching and Mentoring: Back to basics <i>Sarah Dena, L&D Consultant</i>
13.00	Lunch, virtual exhibition and community chat	
13:45	21st Century Leadership: The role we all play to ensure an inclusive veterinary practice <i>Richard Casey, Blue Cross and VMG President</i>	Cultural Intelligence <i>Rebecca Armstrong, Sparkle Training & Development</i>
14:50	Courageous Conversations <i>Katherine Eitel Belt, LionSpeak</i>	
15:55	Post Covid Leadership and Management: What I've learnt in 2020 <i>Panel discussion chaired by Liz Somerville</i> Panellists: <i>Renay Rickard, Kernow Veterinary Group; Andrew Whitfield-Roberts, White Cross Vets; Kayleigh Page & Danielle Bowers, Drove Vets; Leigh-Anne Brown, Harrogate Vets4Pets</i>	
16:45	Virtual exhibition, community chat and goodbyes	
17:00	Close the day with Sam Burkey's Virtual Yoga	